


MIAMI-DADE WATER AND SEWER DEPARTMENT

INTRODUCTION TO YOUR NEW WATER AND SEWER BILL


Please take a few minutes to read over
this pamphlet explaining the features
of your new water and sewer bill

PAGE 1

- 1 This area provides account name, new account number, billing date, and the bill past due date. Please include this account number on your check.
- 2 This area provides the telephone numbers for you to call if you have billing or other service-related inquiries and the hours of operation.
- 3 This area provides a summary of your account, which includes your previous balance, payments received, current charges and the total account balance.
- 4 This area provides you with your meter number, service period dates, a comparison of the reading during the current period with that of the previous period, and total consumption used to determine water charges.
- 5 This area provides the water usage history.
- 6 This area provides the water charges, hydrant charge and water charges subtotal.
- 7 This area provides the excise tax, utility service fee and a subtotal of the water fees and taxes.
- 8 This area provides you with your meter number, service period dates, a comparison of the reading during the current period with that of the previous period, and the consumption used to determine sewer charges.
- 9 This area provides the sewer charges, and sewer charges subtotal.
- 10 This area provides your account number, past due date, which must be met in order to avoid additional charges, and the amount due. Return this portion with payment for proper credit.
- 11 Your mailing address. Please indicate changes when appropriate.



Miami-Dade Water and Sewer Department
PO Box 026055
Miami, FL 33102-6055



1 Name: JOHN PUBLIC
Account Number: 1056200000
Billing Date: 01/13/2002
Past Due Date: 02/04/2002

Billing Inquiries (Hours 8:00 - 7:00 PM) 305-695-7477
All Other Inquiries (Hours 8:00 - 7:00 PM) 305-695-7408

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Account Summary

Previous Balance
Payment Received
Current Charges
Total Account Balance


\$ 125.74
-125.74
102.59
\$ 102.59

3

Meter Number	Service From	Service To	Days of Service	Prior Reading	Current Reading	Consumption
99400728	12/13/01	01/13/02	31	246	270	24 CCF

4

Service Address: 123 MAIN ST



Water Charges
Usage History

Water Charges
Hydrant Charge
Water Charges Subtotal

37.29
0.80
\$ 38.09

6

Water Fees and Taxes


Excise Tax
Utility Service Fee
Water Fees and Taxes Subtotal

3.73
2.80
\$ 6.53

7

Meter Number	Service From	Service To	Days of Service	Prior Reading	Current Reading	Consumption
99400728	12/13/01	01/13/02	31	246	270	24 CCF

8



Sewer Charges

Sewer Charges
Sewer Charges Subtotal

50.67
\$ 50.67

9

For more information see back of bill
Return this portion with payment
Make checks payable to Miami-Dade Water and Sewer Department or M-DWASD
PO Box 026055
Miami FL 33102-6055


Account Number	Past Due Date	Amount Due (US \$)	Thank you for your prompt payment
1056200000	02/04/2002	\$102.59	

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- Payment in US funds must be received by Miami-Dade Water and Sewer Department by the past due date indicated to avoid discontinuance of service.
- In accordance with Department Rules and Regulations, a 10% late charge will be assessed if payment is not received by the past due date.
- Please report any hazardous conditions immediately, call 305-274-9672.
- Bill due when rendered.

PLEASE INDICATE ADDRESS CHANGE

******* MIXED ADC 331**
JOHN PUBLIC
123 MAIN ST
MIAMI FL 33128-1519



11

10562000002 000000000010259



MIAMI-DADE WATER AND SEWER DEPARTMENT

P.O. Box 330316
Miami, Florida 33233-0316
(305) 665-7477
www.miamidade.gov

- A** This area provides account name, number, billing date and the past due date.
- B** This area provides you with the sewer utility service fee and sewer fees subtotal.
- C** This area provides you with the stormwater charge, stormwater subtotal and contact number.
- D** A description of the billing terms used appears in this area.
- E** The location of area offices where you can pay your bill or apply for water and sewer service appears in this area.
- F** This area provides you with a telephone number to call for tips on water conservation and to request a free water conservation kit.

PAGE 2

Name: JOHN PUBLIC
Account Number: 1056200000
Billing Date: 01/13/2002
Past Due Date: 02/04/2002

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Sewer Fees

Utility Service Fee	3.80
Sewer Fees Subtotal	\$ 3.80

Stormwater

For information, call 305-416-1222

Stormwater Charge	3.50
Stormwater Subtotal	\$ 3.50

DESCRIPTION OF BILLING TERMS

- D** **DEPOSIT REFUND** - Customers will be refunded their deposit after closing their account, or for good credit history. Good credit history is defined as a period of two (2) years with no service non-payment violations, combined with a record of less than three (3) late payments for a quarterly customer or less than five (5) late payments for a monthly customer.
2. **CONSUMPTION** - OCF (hundred cubic feet) - The Department bills in hundreds of cubic feet which is expressed as OCF. One (1) OCF is equivalent to 7.48 gallons. (For example: 10 OCF is 74.8 gallons).
3. **UTILITY SERVICE FEE** - All water and sewer utilities in Miami-Dade County are required to pay this fee to support the regulatory activities of the Department of Environmental Resource Management.
4. **HYDRANT CHARGE** - A Charge to the customer for fire hydrant water service and for the installation, maintenance, and repair of fire hydrants. Customers in the unincorporated areas of Miami-Dade County and certain municipalities are billed this charge if their property is located within a radius of 400 feet of an existing fire hydrant, as per Miami-Dade County Code.
5. **EXCESS TAX** - This is a charge imposed by Unincorporated Miami-Dade County or certain municipalities. It is collected and remitted to either Miami-Dade County or the appropriate municipality.

AREA OFFICES

For payment of bills and requests for application for water and sewer service.

3076 South Lakeside Road
HOURS: 8:00 A.M. - 6:00 P.M.
(2 blocks south of S.W. 36th Highway)

10710 S.W. 211th Street
HOURS: 8:00 A.M. - 4:30 P.M.
(South Dade Government Center)

3400 S.W. 22nd Avenue
HOURS: 8:00 A.M. - 4:30 P.M.
(Dade Service Center)

1481 West Flagler Street
HOURS: 8:00 A.M. - 4:30 P.M.
(Metro-Dade Flagler Building)

SAVE WATER, SAVE MONEY

For tips on water conservation and to receive a free water conservation kit, call the WRSD Waterline at 305-446-SAVE.

APROVE AGUA, APROVE DINERO

Para ideas sobre como conservar agua y para recibir gratis un equipo para la conservacion del agua, por favor llame al Waterline del Departamento al 305-446-7353.